

MINUTES OF THE PATIENT PARTICIPATION GROUP HELD ON TUESDAY,
8TH SEPTEMBER, 2015

PRESENT:

Mr J Fairweather (JF)
Mr Peter Butters (PB)
Rev Joan Wagstaff (JW)
Mr Andy Wagner (AW)
Miss Rosemary Rebo (RR)
Mrs Sue Roberts (SR)
Mrs Dot Lawton (DL)

Colin Rose – no apologies received
In the absence of Chair PB to Chair Meeting

	ACTION
Resignations - none	
Welcome new members - none	
Minutes of previous meeting - read and agreed	
PPG Terms of Reference and Ground Rules - no changes	
Actions from previous meeting - none	
<p>AOB</p> <p>Practice Partnership Dr Sznerch will not be joining the Partnership. He has accepted another job offer in Wales which offers different opportunities. Dr Birch, Phipps and Griffiths will be the Partners. Dr Phipps will finish in October as a Partner, but has requested to remain as a sessional G.P. which has been agreed. The job advertisement for a new Partner has been sent around Cheshire. The practice has had 2 informal expressions of interest only. SR informed meeting that a Partners meeting had been held yesterday and an advertisement will be in National press. RR asked what would happen if no one applied. SR said that the practice would employ a Salaried Doctor. Dr Birch has formally given notice to finish in June, 2016, but he has not given his written notification. SR said that she also has given verbal notice. She will be retiring in 2016. JF asked how much notice does she need to give, SR said 3 months. All members expressed how missed she would be. JF asked how long she had worked at the practice. SR said that she had worked for 39 years.</p> <p>SR Dr Baker is now back from maternity leave and there will be Partners meetings again in a month.</p>	

SR said that advertisements had gone out as part of the cluster work for two GPs and there had also been no interest shown.

JF asked why there was a shortage of Doctors wanting to become GPs. SR said that the young Doctors are moving to Australia with good working conditions and more money.

IT – PB

PB asked AW if there were any new development in West Cheshire. AW said that there was nothing happening at the present time. AW said that he was at present working on projects on the Wirral.

PB asked where there any problems with the new practice in Chester. AW said that the Fountains Practice was working great.

AW said that from the new year, controlled drugs will be able to be sent electronically.

FLU Clinic Date

SR said that the Saturday flu clinic date had been decided for Saturday, 3rd October, 2015. The practice would only be running one session this year as there were not enough clinicians and staff to cover 2 sessions. The appointments will be 5 minutes. SR invited the members to attend as they did last year. SR said the noticeboards will have a display inviting patients to have the injection and a list of patient's criteria to show who is eligible.

The practice has just purchased a new vaccine fridge which cost £800. There are now new vaccines for children and the two fridges the practice had were not enough to hold all the vaccines as well as the flu.

PB asked if less people had caught the flu after having been immunised. SR said that it did not seem to make any difference.

Apprentice

SR said that Rachel the receptionist has now left. She had worked at the practice for 10 years. She also had a lot of responsibilities which are being taken over by other members of staff. Staff are also covering holidays as well. An advertisement has just been placed in the newspaper and application packs have been requested and going out for the receptionist vacancy.

Discussions have taken place with the Partners regarding employing an apprentice as well as a receptionist or even two apprentices aged between 18-20 years.

New Practice Nurse

Kath has now become the Senior Nurse since Jean left. She has worked at the practice for nine years and has said she will be retiring in August, 2016.

We have Practice Nurse Laura and Danielle the Health Care Assistant. The Partners are looking to replace Nurse Kath with an experienced nurse, (like for like), the remit role to run with Kath in the forward planning.

What is the good News?

All is not negative. The Practice knew both Dr Birch and Dr Phipps were retiring and also Nurse Jean. The surprise was Dr Shaw leaving. What everyone has to remember is that no one person is Old Hall Surgery. The practice has a lot of young staff. There is a lot of positivity for the future and the Practice will continue to give a good service.

Chairs Meeting

PB attended the meeting. Only 17 practices were represented out of the 37. It was discussed that some practices are employing Salaried GPs. District nurses are now going back into hospital. The NHS is a very good service, but it is struggling to recruit.

RR asked about Midwives. SR said that they had been taken off practices and were run by Midwifery Services. Doctors do not see any pregnant women. The Midwifery Service manage everything.

There are issues over the service One to One which the practices have no contact with. The pregnant patients can opt into this service

New Pilot Project – Coaching and Mentoring Feedback

SR had sent out to each member an outline of the Coaching and Mentoring Project. JW had been in contact regarding the course. As she did not have a long term condition she wondered if she would not be suitable. JW had been told there was no requirement for her to be a sufferer of e.g. asthma or diabetes. RR and JF had also expressed an interest and they had contacted Brian Dowd who will be running the coaching sessions and he was going to send further information.

SR said that Mr Dowd wanted to hold the coaching sessions here. They will be full day sessions. The start of the sessions had been delayed from September to October.

JF asked what where his credentials. SR said that she did not know as she had not been involved. The Company had been vetted by the CCG. RR asked if Barbara Flynn-Southern the Wellbeing Co-ordinator was the same. SR said no she is not the same. Barbara has a huge caseload. There has been no feedback yet, but it has been very successful and has now been rolled out to other practices.

RR asked if this was to be a permanent service for the patients. SR said that the Wellbeing Co-ordinator money was until March, 2016. SR reminded the meeting that the Practice has in house physio which the patients self-refer to. PB asked how often is she at the practice. SR said the physio does two sessions a week, one on a Tuesday morning and one on a Thursday afternoon.

SR said that patients can also self-refer to Unity House which deals with drug and alcohol issues. RR asked if they see people who do not live in the area. SR said no they have to live in the area.

Building Update

SR No further news, but very optimistic. It will be in the next 4-5 years.

BP Monitor – Self Checking

RR asked where the monitor had gone from the waiting room.. SR the GPs asked for it to be removed as all the BP readings were incorrect. Patients took slip with BP reading into GP, if reading was high they had to have it checked again.

Cluster working – SR

12-18 months ago ICT was formed (Integrated Care Team). Simon Stevens,MP forwarded a plan to work more closely together, GPs, District Nurses, Physios etc.

The remit to improve care of our elderly patients. Frodsham looked into an Early Visiting Scheme. Most patients in practices are visited after surgery and if a patient is required to be admitted into hospital it would be late in the day. The Frodsham Early visiting Service looked at visiting the patient early could lead to patient being kept out of hospital, e.g. patient required tests when admitted early in the day these can be done and if no problems patients can be ent home the same day, whereas if patients are admitted later in the day, it may be too late for tests to be done and this will lead to the patient having to be kept in hospital longer.

Ellesmere Port cluster is divided into Ellesmere Port North and Ellesmere Port South. We are clustered with Whitby Group Practice and York Road.

Dr Shaw from Whitby Group Practice is the lead GP and Sue Roberts is the lead Practice Manager. SR said will keep meeting up to date with any developments.

CCG Workshop – PB

PB and JF will attend. They will report back at next meeting.

Date and time of next meeting

Tuesday, 3rd November, 2015 at 6.30pm

Meeting called to a close.